



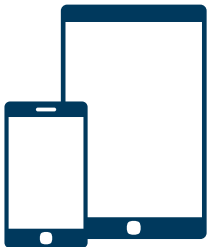
GET THE MOST OUT OF YOUR GIG

We're delivering 1,000 Mbps (1 Gig) to your home, but you might not see it when you do a speed test on your phone. Don't panic, that's normal. Not every device can operate at Gig speeds because of manufacturer limitations. Plus, right now, full Gig speeds can't be achieved using a wireless connection. So, how can you get the most out of your Gig?



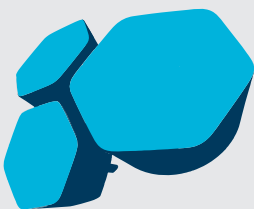
HARDWIRE YOUR DEVICE

A wired connection is the only way you can get full Gig speeds on your device. To do this, connect your device to your router or Giga-Pod using an ethernet cable. If all your ethernet ports are already in use, you'll need to purchase a Gigabit switch (available from any big box retailer like Office Depot, Wal-Mart, or Amazon). You can get an extra 4, 8, or even 16 ports this way.



USE NEW(ISH) DEVICES

A good rule of thumb is that devices more than 3 years old won't operate at maximum speeds (whether they are hardwired or not). While we don't recommend tossing your old tablets, phones, or computers just because they are a few years old, we do want you to be aware that older devices just weren't built for today's internet speeds.



BUILD A BETTER WI-FI NETWORK

If Wi-Fi is more your jam, remember speeds will max out around 400 Mbps (still pretty darn fast if you ask us!). To get the fastest wireless speeds, you'll need good home Wi-Fi coverage in addition to new devices. To ensure corner to corner Wi-Fi coverage, we recommend adding a few Giga-Pods to your home - typically 1-2 per 1200 sq. ft., 1 pod for every 2 rooms, or 1 pod per floor in multi-level homes.